



## Warranty

### **Structural Warranty:**

Woodland Lifestyle Flooring warrants all of its indoor flooring products to be free from defects in lamination, assembly, milling, dimension and grading for the lifetime of the floor, or as long as the original purchaser owns the home in which it is installed.

### **Coating Warranty:**

Woodland Lifestyle Flooring warrants to the original purchaser that the scratch-resistant finish used on the Bamboo flooring, when used under normal residential traffic conditions will not wear through or separate from the wood for the period of the warranty (25 years). This warranty is non-transferable.

### **Limited Residential Wear Warranty does not cover:**

Your claim must be submitted within 30 days of the damage being detected. Send proof of purchase along with a written and detailed description of the claim to Woodland Lifestyle Flooring.

Woodland Lifestyle Flooring must be installed using the recommended instructions supplied with the product.

Bathroom and laundry room use is excluded from this warranty.

The defective area must be easily visible and cover an area of no less than one square inch.

If replacement is necessary this warranty applies only to the replacement of any defective planks.

This warranty does not cover wear or damage due to improper installation, cleaning care, or maintenance in a manner contrary to the instructions provided by Woodland Lifestyle Flooring.

This warranty does not include damage incurred by severe impact, scratching, or cutting, freight damage, fire, flooding of the floor or any other damage caused by ACTS OF GOD.

Woodland Lifestyle Flooring is not liable for any consequential, incidental, indirect or special damages caused by the purchase, use or indirect or special damages caused by the purchase, use or inability to use this product.

Woodland Lifestyle Flooring disclaims all other expressed or implied warranties including merchantability for a particular purpose.

### **Abuse or Misuse.**

This warranty does not cover damage caused by neglect, abnormal use or misuse, application of solvents, corrosives or other chemicals to the flooring, colour change, excessive pivot and point-loads, stiletto shoes, heavy furniture or equipment, unpadded furniture feet, water, pet claws, pet urine, damage from sand, pebbles or other abrasives, damage due to adhesives or tape or other unintended uses. Loss of finish gloss over time is consistent with normal wear & tear and is not a product flaw. Inherent variations that are consistent with those of a natural bamboo product to include pattern, colour, and grain do not indicate defective material.

### **Noncompliance with installation instructions.**

Woodland Lifestyle Flooring is not responsible for the suitability of flooring material and accompanying products for any particular installation. Floor covering installed in inappropriate locations is excluded from this warranty.

Exposure to UV light and sunlight will cause colour variation to natural products. This is normal and is not a product flaw.

### **Inspection**

When a claim is made, Woodland Lifestyle reserve the right to access the project to inspect the product. We are not able to accept any claim where the owner, installer or project manager has acted to repair, replace or remove any product without Woodland Lifestyle's prior and written approval.